

North Haven Community Survey

December, 2021

Thank You!

Your feedback was enormously valuable

Survey Overview

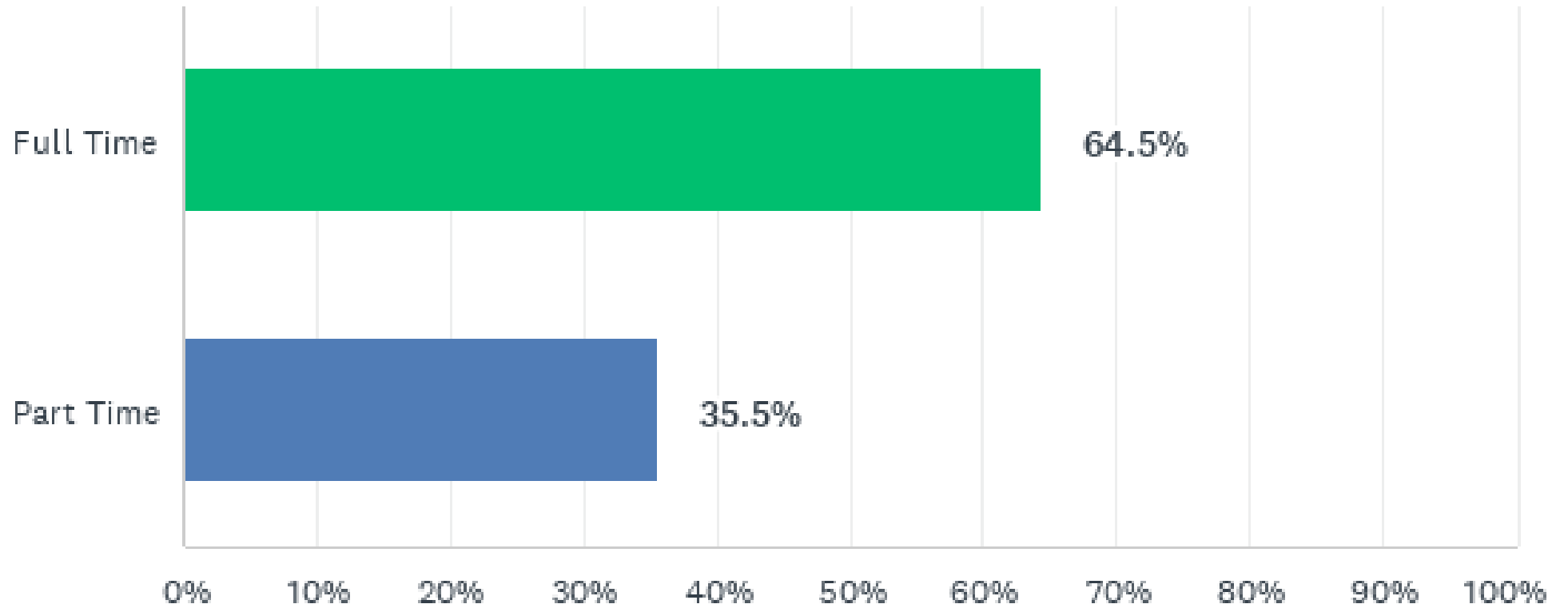
- Available for six weeks - Sept 20, 2021 – Oct 31, 2021
 - Anonymous
- 402 respondents
- Approx **30.6% response rate** across North Haven households

Survey Objectives/Structure

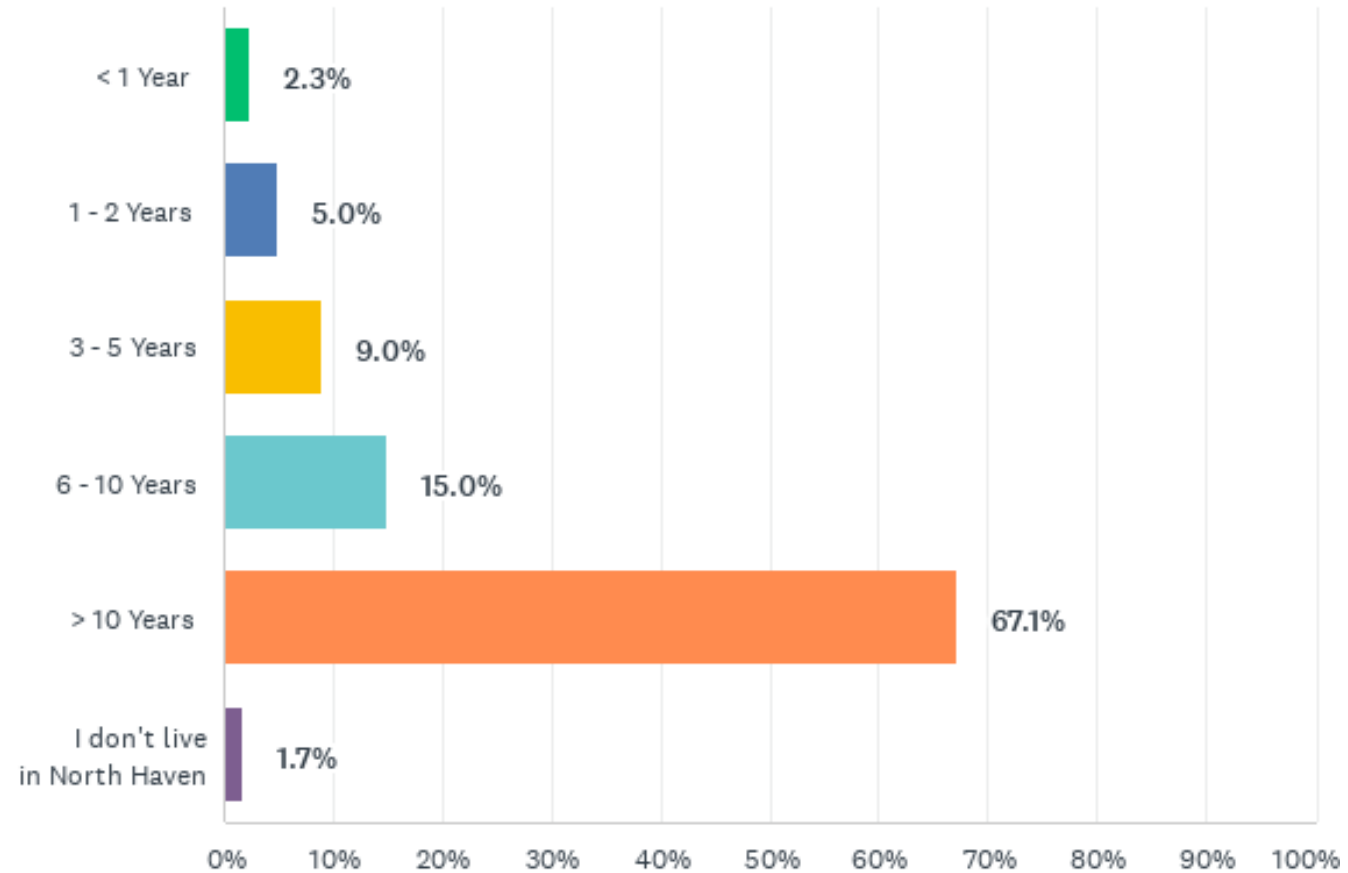
- Gather input on issues, opportunities and priorities
- Shape the future multi-year strategic plan for North Haven

- 5 Parts
 1. Demographics
 2. Communication
 3. Feedback on Village Staff, Boards
 4. Priorities
 5. Satisfaction with Cell & Optimum Service

Are you a Full Time or Part Time Resident?

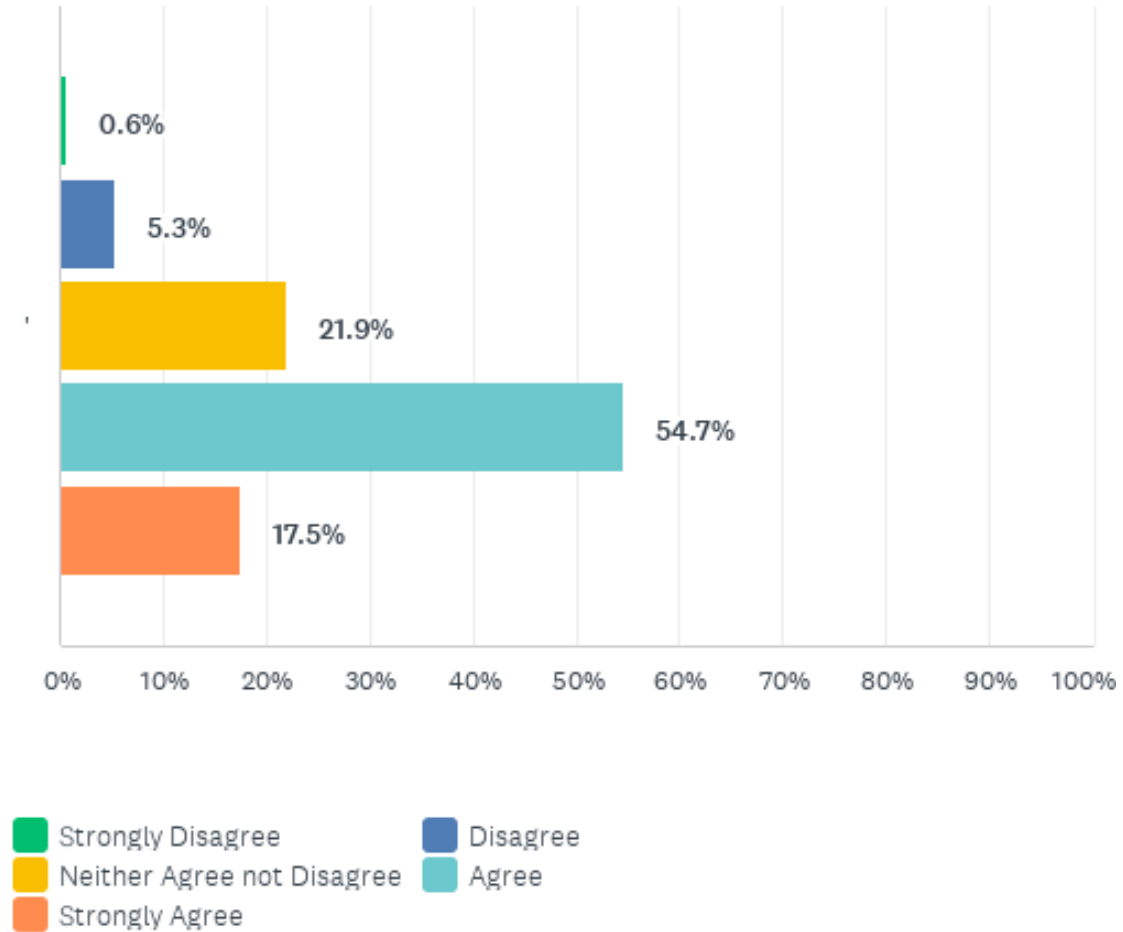


How long have you lived in North Haven?

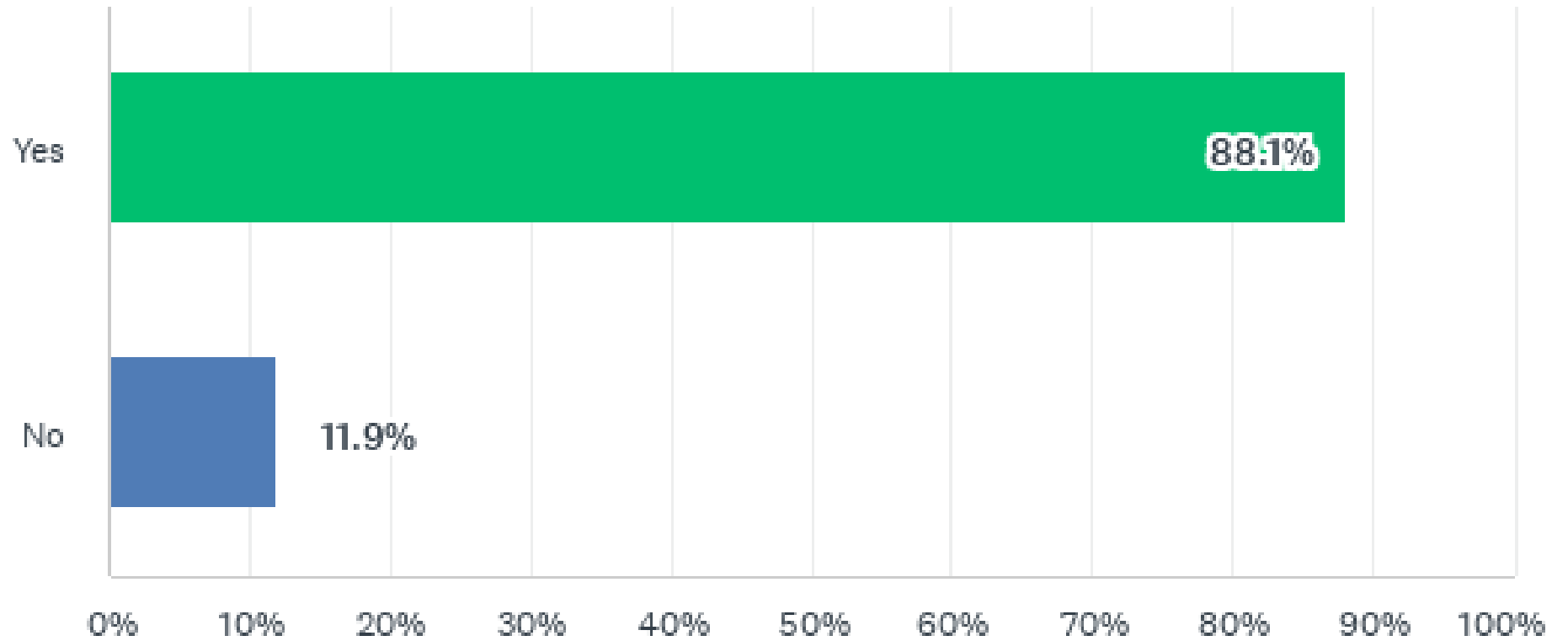


Communication

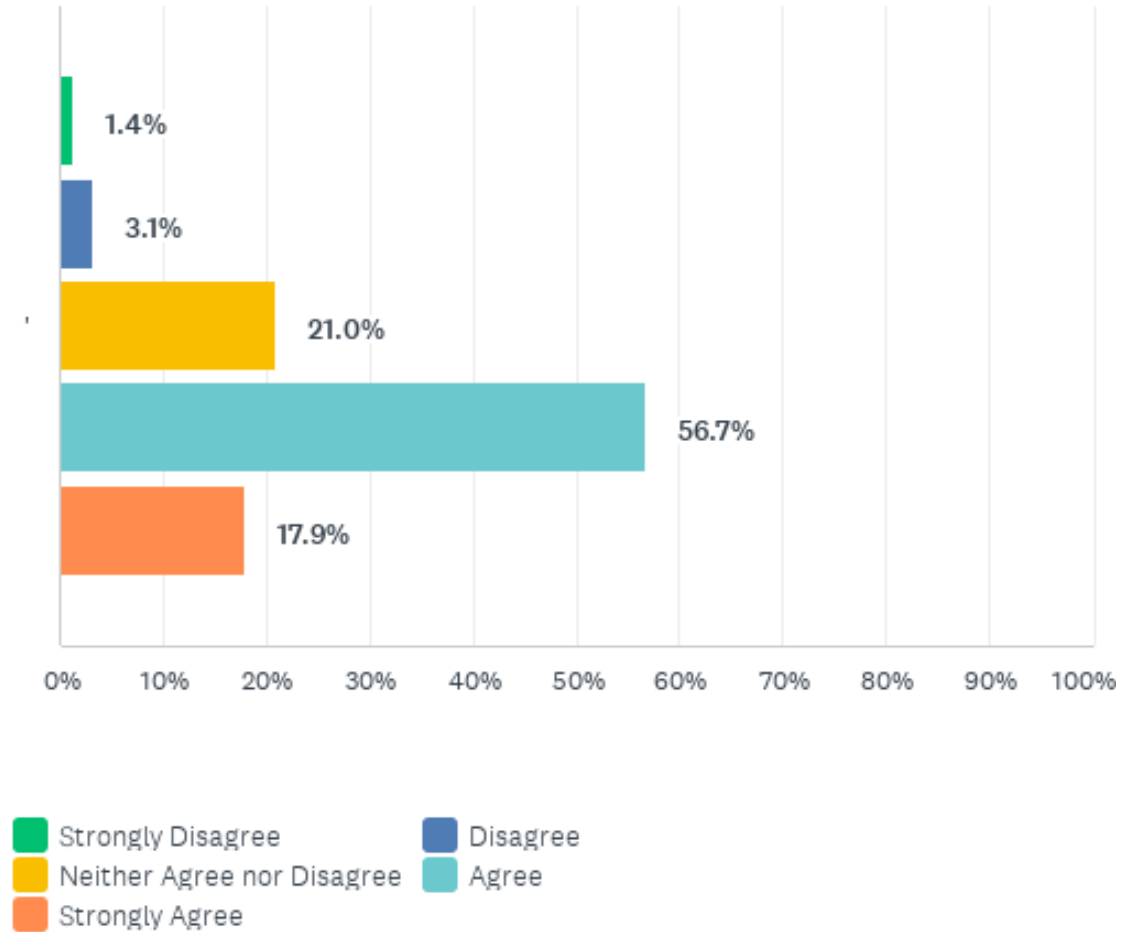
The Village communicates effectively with residents.



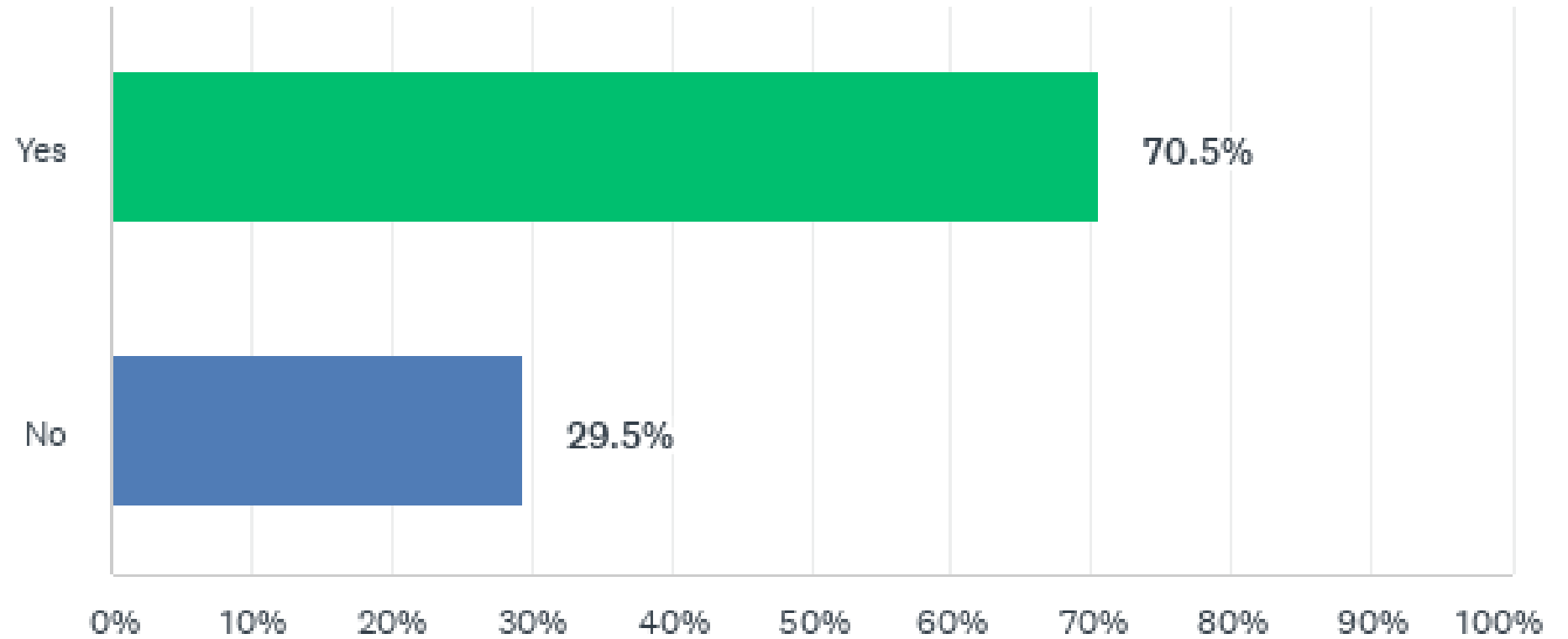
Do you receive email communications, including the monthly North Haven Newsletter, from the Village of North Haven?



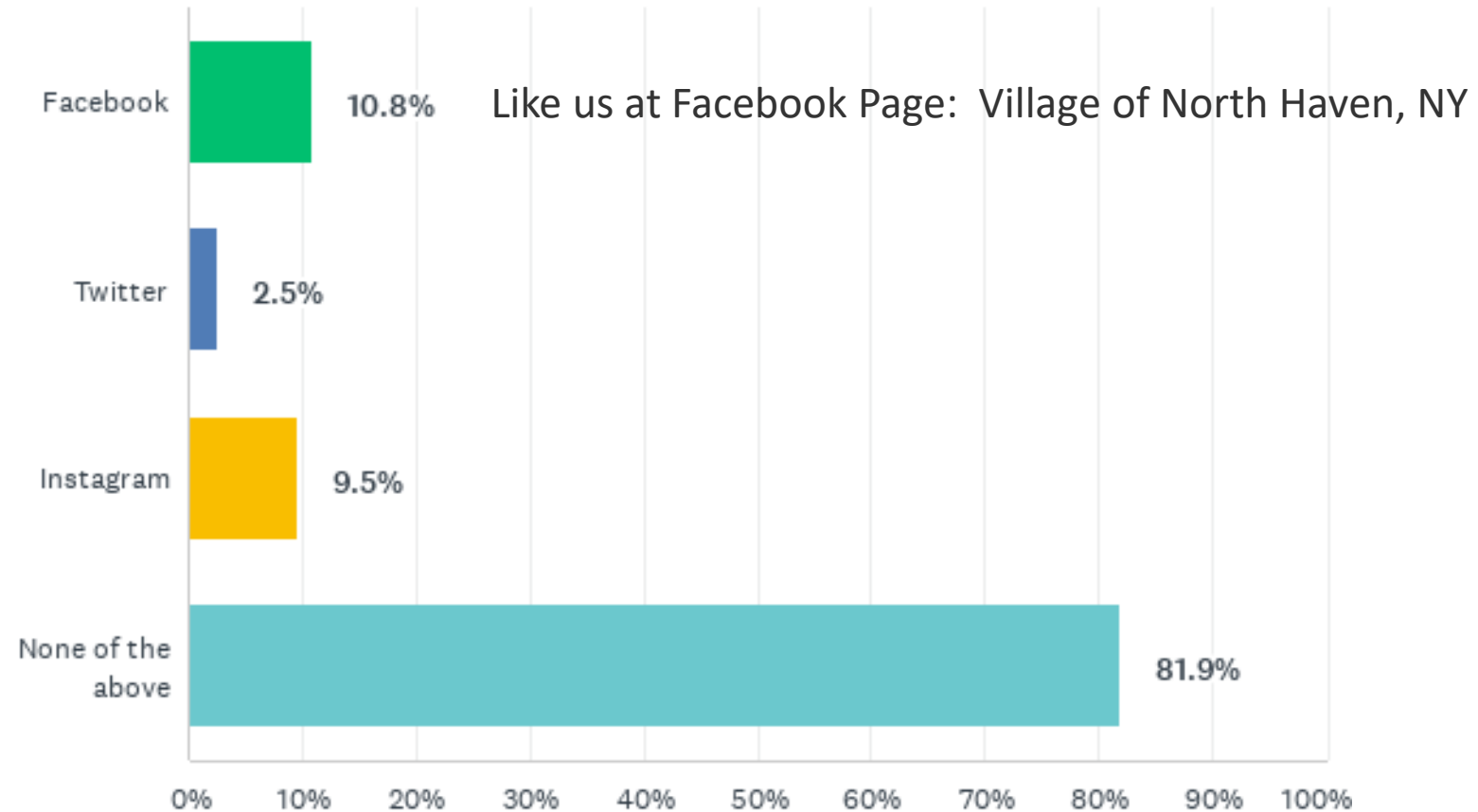
North Haven News keeps me updated on relevant Village information



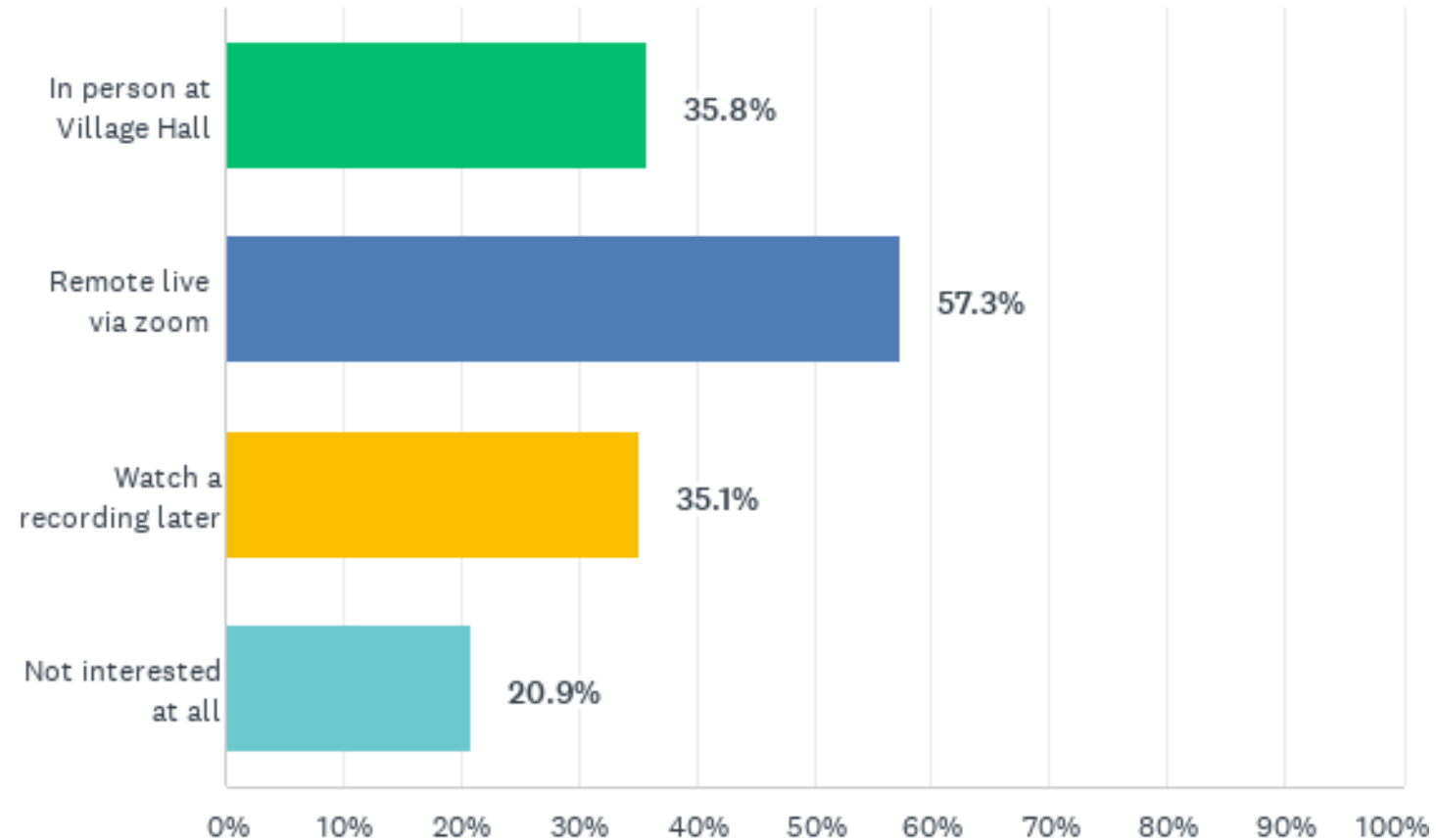
Have you accessed the Village website in the past 12 months



Would you like to get information from the Village on any of the following social media platforms? Check all that apply



Are you interested in participating in Village Board meetings using any/all of the following methods? (check all that apply)



Communication Action Steps

The Village Staff and Village Boards want to communicate effectively and transparently with North Haven residents. Following are the actions steps that will be implemented to continue to improve communication:

- Continue monthly North Haven News with relevant information
- Launching new Village website - early 2022
- Installing equipment and technology in the Village Hall community room to enable simultaneous in-person and remote (zoom) board meetings to facilitate greater community participation

Feedback on Village Staff and Boards

- Feedback has been shared with Village Staff and each Board
- Continue what's working well
- Actions for improvement have been identified for implementation

Priorities

What are your two favorite things about living in North Haven?

Summary	% Respondents
Quiet, peaceful, rural atmosphere	25%
Beauty & nature	19%
Access to water/beaches	15%
Proximity to Sag Harbor	11%
Community, neighbors, small village feel	9%

What are the top two changes that would most improve North Haven?

Summary	# of Respondents
Improved cell service	21%
Speed/Traffic comments	12% *
Deer/Tick management comments	7%
Noise/gas powered leaf blowers	7% **

* See comments in November and December editions of North Haven News for actions to address Speed and Traffic improvements

** Amendment to code section 112-4 passed in November to ban gas-powered leaf blowers from May to October as of May 1, 2022

How important are the following to you and your family?

Priority	% Very & Somewhat Important
Water quality, health including bays and creeks	97.0%
Preservation of open land	94.3%
Tick Management	93.9%
Beautification of public spaces	91.6%
Shoreline erosion protection policy/code	88.4%
Deer Management	88.4%
Renourishment of beaches	86.7%
Assist residents with grants for Innovative Alternative (I/A) septic systems	75.9%
Refurbish Existing Stock Farm Trails	70.7%
More consistent enforcement of North Haven's laws and regulations	70.2%
Light pollution/Dark Sky legislation	66.7%

How important are the following to you and your family?

Priority	% Very & Somewhat Important
New hiking trails and walking paths	66.1%
Benches at Sunset Beach	62.6%
Update North Haven code and regulations	61.4%
Reduce speed on roads	60.9%
Developing a Community Park at Lovelady Powell Property	55.4%
Community gatherings (events such as picnics etc)	46.0%
Kayak racks at Sunset Beach	41.2%
Pickleball Court	28.7%
Additional Tennis Court	26.0%
Public Picnic/BBQ facilities	23.6%

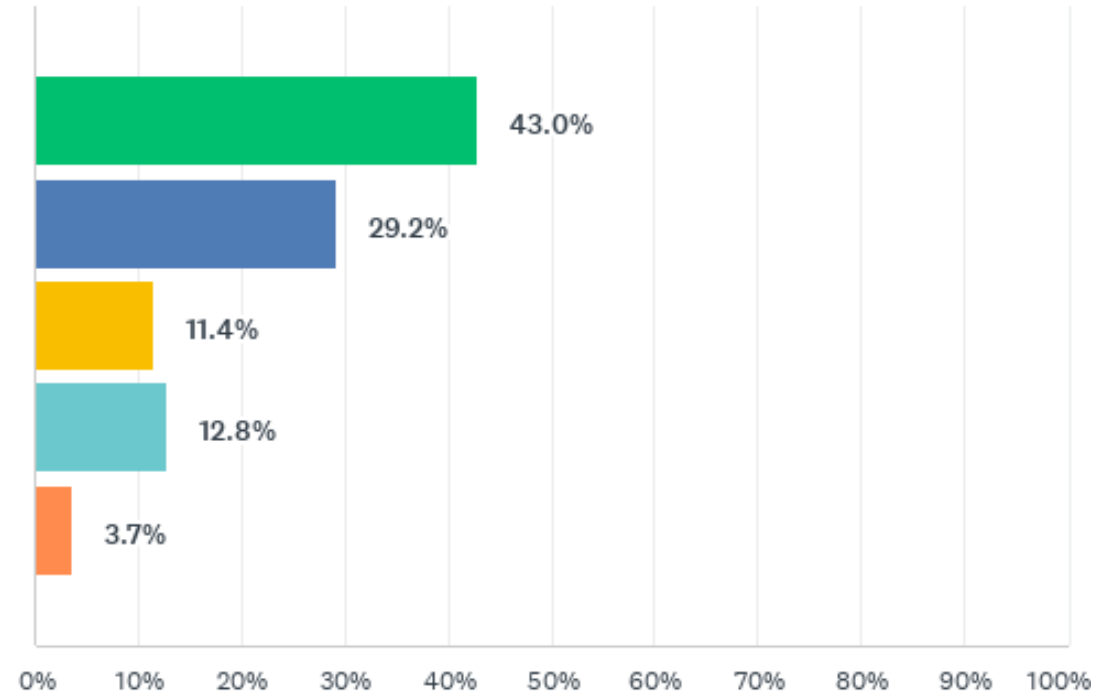
Priorities Action Steps

The Board of Trustees will build a multi-year plan to continue to preserve what NH residents love, and work on the following priorities:

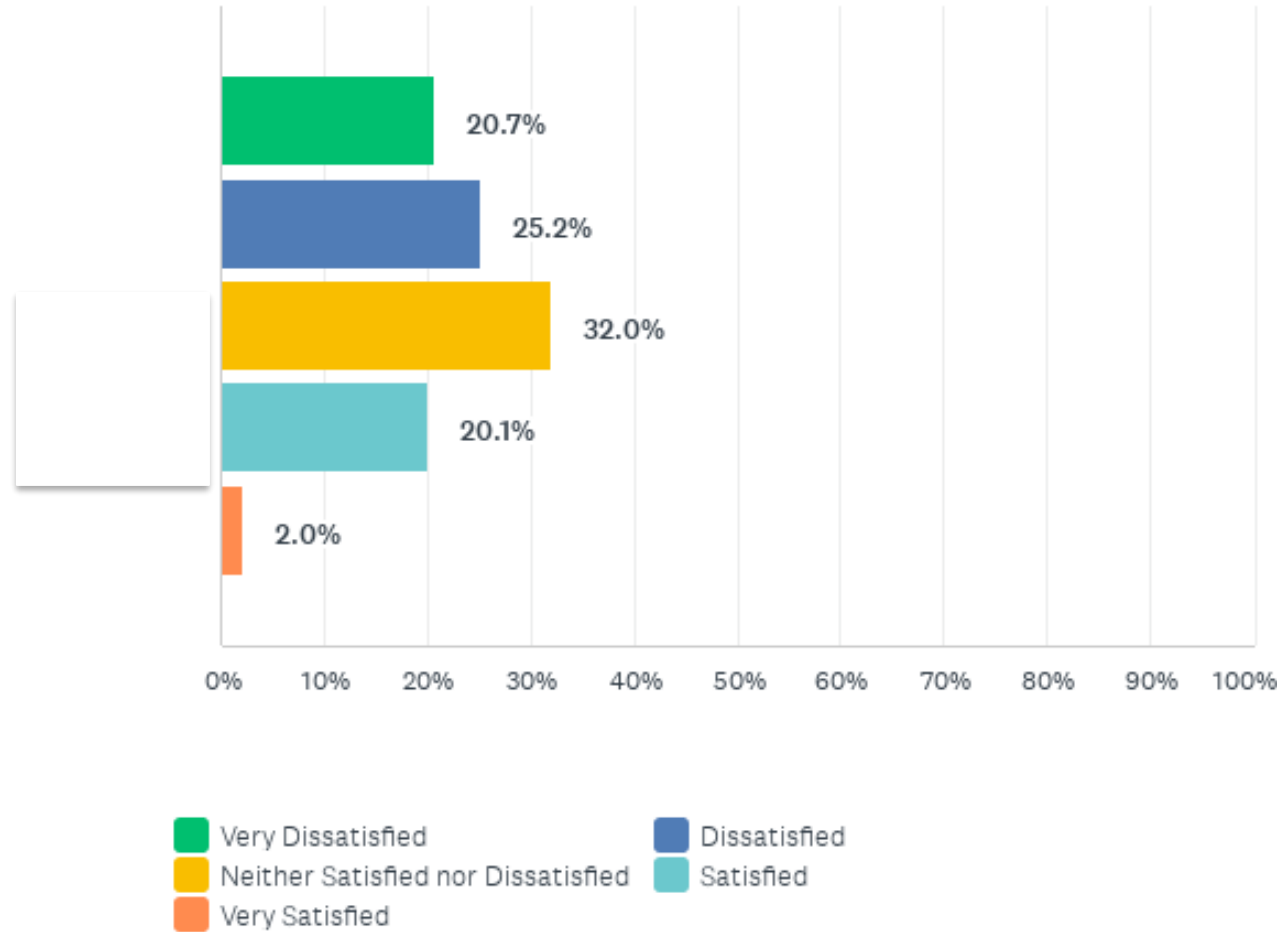
- Water quality health including creeks & bays
 - Including assistance to residents for obtaining grants for Innovative Alternative (I/A) septic systems
- Ongoing efforts to preserve open land in conjunction with Town of Southampton Community Preservation Fund
- Deer and Tick Management
- Beautification of Public Spaces
- Shoreline erosion protection policy/code (first public hearing scheduled Q1, 2022)
- Renourishment of beaches
- Refurbishment of Stock Farm trails
- Greater enforcement of NH code regulations and laws
- Strengthen light pollution/dark sky legislation
- Develop a community park at Lovelady Powell property at 16 Sunset Beach Road

Cell Service/Optimum Service

How satisfied are you with cell service in North Haven (in public spaces outside your home)?



How satisfied are you with Optimum/Altice services?



Cell Service/Optimum Service Action Steps

Cell Service

The Board of Trustees acknowledges the large number of comments in the survey from residents regarding the need for improved cell service on North Haven.

- The Board will continue to investigate potential solutions and keep residents informed via Board Meeting updates and North Haven News

Optimum Service

The Mayor has, and will continue to, work with the Town of Southampton and the East End Mayors and Supervisors on this concern. Right now there are no other carriers that are willing to spend the money to install the needed infrastructure to compete with Optimum.

We encourage residents to report individual complaints to Optimum directly. Problems can also be reported to the FCC at this link

<https://consumercomplaints.fcc.gov/hc/en-us>

Thank You!